PROFESSIONAL CV
FOR
TICHAVAKA CHRISTOPHER MATONHODZE

EDUCATION

MASTER OF PROJECT ACADEMY (2018 – 2020)
CERTIFICATIONS
CCNA CERTIFICATE, ETHICAL HACKER CERTIFICATE, CISA CERTIFICATE,

GREAT ZIMBABWE UNIVERSITY (March 2015 – November 2017)
HONORS DEGREE INFORMATION SYSTEMS

MASVINGO POLYTECHNICAL COLLEGE (2006 – 2008)
CERTIFICATE IN INFORMATION & TECHNOLOGY

SHINGIRIRAI COLLEGE (2005 – 2006)
O'LEVEL
ENGLISH ACCOUNTING HISTORY GEOGRAPHY INTERGRATED SCIENCE MATHEMATICS

WORK EXPERIENCE

CYTRON HOLDINGS (I.T Manager)
JULY 2020 – OCTOBER 2020

TICHA I.T SOLUTIONS (I.T MANAGER/TECHNICIAN)
MARCH 2019 – JUNE 2020
Team Lead. Oversee and manage contractor operations. Research, test and implement new technologies. Serve as a liaison between IT and business groups and act as primary point of contact for employees and customers in support of technical issues. Install, configure and maintain Windows Operating Systems. Provide tactical and strategic input on overall network planning and related projects. Support, monitor test and perform troubleshooting on hardware and software problems pertaining to all hardware and software systems.
Install, configure and troubleshoot desktop & laptop systems, workstations, servers Provide end user support for LAN and WAN based applications. Manage the deployment, maintenance, support and upgrade of desktop PC's, hardware software, operating systems and distribute printers. Vendor negotiation, contractor negotiation and supervisions.
Computer, server and I.T equipment procurement. Troubleshoot and resolve major and minor computer hardware and software issues.

MN CAPITAL (BUSINESS DEVELOPMENT CONSULTANT/I.T SUPPORT)
JULY 2018 – MARCH 2019

To ensure that sales targets are achieved as agreed as well as that new opportunities for growth within existing clients are identified To ensure that an adequate pipeline of new client business opportunities is generated and agreed sales activity requirements are met while networking activities are conducted as specified to extend first coast's reach
To only use collateral from official first coast marketing resources and that the company and its associate products are represented in a professional manner and that first coast is positioned as a market leader in digitisation and document management solutions provision To foster collaboration and good working relations within the Sales team and other departments within the company Positive contribution toward continuous improvement Troubleshoot and resolve major and minor computer hardware/ software issues

EMPLOYMENT PREFERENCES

Suitable job Title:

Support Engineer

I.T Manager/ Support

Technician/Consultant/I.T

Administrator/Level 2

Desktop Engineer/Systems

Analyst

Current Employment: Self Employed
Availability: Immediate
Reasons for leaving: Career Aspects

PROJECTS

1. Media Live Streaming at DCC Church
Hill brow (R.S.A) - 2019
2. ZICT member (Zimbabwe) 2017-date
3. Cyber Security Consultation
(Zimbabwe) – since 2015
4. Satellite Dish Installer (Mix Volumes
& Star Sat R.S.A) – 2018
5. Car Tracking & Mobile
Tracking(Zimbabwe) 2014-2016
6. Member of ISACA 2019- date
7. Managing Partner – Main Focus
Technology 2021

SMART P.C (I.T TECHNICIAN)
AUGUST 2017–APRIL 2018

Installed and maintained company's computer systems and network.
Performed upgrades and installed updates to laptops and desktops
Completed troubleshooting and repair when computers had problems.
Assisted office staff with computer application questions.
Conducted computer technology assistance with all clients.
Recommended computer products and applications to improve the
Productivity of the business delivery times
Server Infrastructure maintenance.

ZIMBABWE INTELLIGENCE OFFICE (ANALYST)
AUGUST 2014 – DECEMBER 2016

Access and SQL.
Creating the goals of the Cyber Security system and designing
a system for security threats to the state.
Administrative and support services including on site departmental
consulting, review and institute cost analysis and outreach efforts.
Anticipating cyber security threats.
Ensuring that reliable system backup procedures are in place including
On-site and offsite storage of key data files.
Performing daily system checks.
Data entry, data auditing, creating data reports and
monitoring all data for accuracy. Designing, developing and
implementing new functionality. Monitoring the automated
loading processes and advising on the suitability of
methodologies and suggesting improvements. Carrying out
specified data processing and statistical techniques.
Supplying qualitative and quantitative data to colleagues & clients.

SKILLS AND TECHNICAL PROFILE

Attention to detail & ability to work in a pressurised time sensitive
environment.
Experience in running complex and high volume ETL processes.
Exposure to MIS/data warehouse applications.
Checking of supplied data for sense, consistency and accuracy.
Sound understanding of relational, object and dimensional databases.
Extensive experience with Key Performance monitoring
SQL/Server T-SQL, DTS/SSIS & Office 365 Suite.
VMWare technology
Microsoft Servers
Remote Desktop Connections
VPN, ITLS,
Azure Exchange Directory
Software & Hardware Support
Dell, HP, Apple & Samsung Products Storage
Android Knowledge, Pastel Softwares, QuickBooks
JavaScript,
UNIX shell scripting (csh/bsh/ksh), UML, ColdFusion
Open Connect's Web Connect, SNA Access Server & Enterprise Print
Server, Networking, Microtik, I.T Configuration Management
Cisco,
LAN & WAN
Operating Systems: Windows 7, 8, 10 and IOS, UNIX - Sun Solaris and
Linux Ubuntu), Windows 95-XP, Mac OS, Itrack Stealth, GPS tracker
Hardware: Sun Microsystems servers, Cisco Local Directors & switches,
Axis print servers, Printer Configuration

<u>REFERENCES</u>

Ms. Sherryf Nyashanu (Secretary/Partner)
Legal Secretary Golden Knot Legal,
Masvingo
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Mr. Julius Katumba (Supervisor)
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Judge S. Mambanje (Judicial Judge)
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